

SHIPPING INFORMATION

Satisfaction Guaranteed. We guarantee you will be completely satisfied with the merchandise you buy from **Barlow's Tackle Shop**. When your order arrives, inspect it carefully. If you are not completely satisfied, return any unused item within 10 days for refund or exchange. **NOTE:** Please return entire package of any item you are not satisfied with. We cannot give refund or exchange on partial packages.

VISA, MasterCard & Discover. We accept these major credit cards. Expiration date must be included with these credit cards.

Please Note: Personal Checks will delay the shipment of your order.

Small Order Charges. We do not have a minimum order but must charge a fee for processing small orders. Orders less than \$15.00 in merchandise will incur a small order fee of up to \$4.00 maximum plus specified postage. Example: If merchandise total is \$5.00 the small order fee is \$4.00 If merchandise total is \$13.00 the small order fee is \$2.00.

Phone Orders. We are pleased to accept phone orders. These may be charged to VISA, MasterCard. Our phone order desk is open Monday - Friday 9:00 a.m. to 6:00 p.m. Central Time. Our phone number is 972-231-5982.

Next Day Air, Second Day Air. UPS offers next day air and second day air delivery. We utilize these on request, however shipping cost for next day and second day air are very expensive and are added to your order.

Standard Shipping Methods are by USPS Priority Mail and UPS. We select shipping carrier based on address and shipping weight. Shipments to P.O. Box addresses are sent USPS Priority and heavy shipments to these addresses will incur additional shipping charges depending on weight. Most Rural Address shipments are sent USPS Priority. For UPS or USPS specified shipping methods any additional fees are added to the order.

To Inquire About An Order. If it should be necessary to inquire about an order, please write giving as much information as possible, such as order date, merchandise ordered, method of payment (check, mo, BA, MC), and if order was mailed or phoned in. It is much easier for us to process a tracer if we have this information.

Sales Tax. All residents of Texas are required to pay a 8¼% sales tax. Texas residents please include this with your order as failure to do so will delay shipment.

Out Of Stock Items. In the event we are out of stock on an item, we will either back order the item if we know it is being shipped to us soon, or we will send a credit or refund. Back orders will be shipped out as soon as they come in.

Warranties. We are not allowed to make adjustments or repairs on any defective merchandise on behalf of the manufacturer. Any item which after use is found to be defective must be returned directly to the manufacturer for adjustment under factory warranty. If you do not know where to send an item, let us know and we will be glad to provide you with this information.

When You Phone Barlows during regular business hours the phone will be answered by a real, live person. We do not have any answering machines, phone mail, recorded messages, phone menu's, etc.

All prices in this catalog are subject to change without notice.

ORDER TOLL FREE

For Orders Only: 1-800-707-0208

If you have questions about products, product specifications, previous orders, shipping status, product availability, etc., please call 1-972-231-5982.

Toll Free Operators are set up to enter orders only. The Toll Free Line serves the order desk and will not transfer to our store or warehouse.

Order and Customer Service Lines are staffed Monday-Friday 9 AM-6 PM Central Time.

BARLOW'S SERVICE LINES

Orders, Customer Service,
Store, Warehouse

972-231-5982

24 hr. Fax Line

972-690-4044

Barlow's online
Web Site

www.barlowstackle.com

Barlow's E-Mail **goodfishing@barlowstackle.com**



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